

## Banking details for manual payments of contributions

### Who we are

MEDIPOS Medical Scheme (referred to as 'the Scheme'), registration number 1548, is a non-profit organisation registered with the Council for Medical Schemes.

Discovery Health (Pty) Ltd (referred to as 'the administrator') is a separate company and an authorised financial services provider (registration number 1997/013480/07). We take care of the administration of your membership for the Scheme.

### Account Details

FIRST NATIONAL BANK	
<b>Account Name:</b>	MEDIPOS MEDICAL SCHEME – CONTRIBUTIONS ACCOUNT
<b>Account Type:</b>	CORPORATE CURRENT ACCOUNT
<b>Account Number:</b>	63141234136
<b>Branch Code:</b>	255005
<b>Branch name: (select FNB or RMB Corporate Bank)</b>	RMB CORPORATE BANKING, JOHANNESBURG

### Contact us

For more information, call us on 0860 100 078 or log in to [www.medipos.co.za](http://www.medipos.co.za).

### Complaints process

You may lodge a complaint or query with MEDIPOS Medical Scheme directly at 0860 100 078 or send an email to [enquiries@medipos.co.za](mailto:enquiries@medipos.co.za).

If your query or complaint is not resolved to your satisfaction, address a complaint in writing to the Principal Officer at the Scheme's registered address. Please be sure to include the reference number obtained through your direct contact with the Scheme.

Should your complaint remain unresolved, you may lodge a formal dispute by following the MEDIPOS Medical Scheme internal disputes process, which is explained on the website at [www.medipos.co.za](http://www.medipos.co.za).

Members who wish to approach the Council for Medical Schemes for assistance, may do so in writing to: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157 or via email at [complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za).

Contact centre: 0861 123 267/ website [www.medicalschemes.co.za](http://www.medicalschemes.co.za).