

## Cover for MRI and CT scans 2026

### Overview

A magnetic resonance imaging (MRI) scan produces detailed two- or three-dimensional images of organs inside the body, for example, the spine or brain. A computed tomography (CT) scan is a special radiography method that uses a computer to incorporate X-ray images into detailed two- or three-dimensional images. MRI and CT scans are specialised imaging techniques used to diagnose illness or injury in the body and in certain circumstances, to stage disease and monitor treatment response.

This document gives you more information about how MEDIPOS Medical Scheme covers you for MRI and CT scans. We explain how we cover MRI and CT scans done in- and out-of-hospital, including how we cover multigated acquisition (MUGA) scans, radio isotope studies, and CT colonography (virtual colonoscopy).

Other scans or x-rays used to investigate body systems or organs are not included in this document.

### About some of the terms we use

Here is a list of some of the terms that you may not be familiar with, along with their meanings:

TERMINOLOGY	DESCRIPTION
Cover	Cover refers to the benefits you have access to, such as consultations, medicine, and hospitals, and how we pay for these healthcare services, on your benefit option.
Medical Scheme Rate	This is a tariff we pay for healthcare services from hospitals, pharmacies, healthcare providers and other providers of relevant health services.

### MRI and CT scans Benefit

The in- and out-of-hospital MRI and CT scans benefit is limited to the advanced radiology limit. The annual limits are as follows:

Option A	Option B	Option B Classic	Option C
R38 520 per family per annum	R27 110 per family per annum	R27 110 per family per annum	R13 550 per family per annum

MRI and CT scans are paid at 100% of the Medical Scheme Rate. Cover for MRI and CT scans are subject to pre-authorisation.

This benefit includes:

- CT scans
- MUGA scans
- MRI scans
- Radio isotope studies

In addition to the above-listed scans and studies, ultrasound scans are also covered under the Advanced Radiology Benefit. Please note that pre-authorisation is not required for ultrasound scans.

### **Complaints process**

You may lodge a complaint or query with MEDiPOS Medical Scheme directly at 0860 100 078 or send an email to [enquiries@medipos.co.za](mailto:enquiries@medipos.co.za).

If your query or complaint is not resolved to your satisfaction, address a complaint in writing to the Principal Officer at the Scheme's registered address. Please be sure to include the reference number obtained through your direct contact with the Scheme.

Should your complaint remain unresolved, you may lodge a formal dispute by following the MEDiPOS Medical Scheme internal disputes process, which is explained on the website at [www.medipos.co.za](http://www.medipos.co.za).

Members who wish to approach the Council for Medical Schemes for assistance, may do so in writing to: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157 or via email at [complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za). Contact centre: 0861 123 267/ website [www.medicalschemes.co.za](http://www.medicalschemes.co.za).

### **Contact us**

You can call us on 0860 100 078 or visit [www.medipos.co.za](http://www.medipos.co.za) for more information.